

**DEVELOPMENTAL DISABILITIES ADMINISTRATION
COORDINATION OF COMMUNITY SERVICES
PROVIDER INFORMATION**

CHARLES COUNTY DEPARTMENT OF HEALTH	
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WHAT IS YOUR PHILOSOPHY IN PROVIDING SERVICES?	
<p>Charles County Resource Coordination provides case management services to individuals with disabilities. These services are based on the inherent belief in the rights and dignity of the individual. Services are self directed to the maximum extent possible, individually planned and coordinated towards the overall needs, desires, and preferences of the individual. The resource coordination program is driven by the individual, and aims to integrate the self directed services concept into all services received by the individual. Individualized services are tailored to an individual's needs and preferences through person centered planning, coordination and monitoring activities. The individual plan is essential to this model of service that includes generic, community, and State and Federal resources.</p>	
HOW LONG HAS YOUR AGENCY BEEN PROVIDING COORDINATION OF COMMUNITY SERVICES IN MARYLAND?	
<p>The Charles County Department of Health Resource Coordination has been providing Resource Coordination since 1989.</p>	
HOW IS YOUR AGENCY DIFFERENT FROM OTHERS?	
<p>The Charles County Department of Health has very knowledgeable and caring resource coordinators that bring years of experience to the table. It takes great expertise to locate and connect individuals to needed resources and services. We take pride in the relationships we have with the individuals we serve and our partnering agencies. These positive relationships are evidence of the commitment we have to each individual and agency we support by providing the highest quality of case management services.</p>	
WHAT MARYLAND COUNTIES DO YOU SERVE?	
<p>Charles County Department of Health Resource Coordination serves individuals with disabilities in Charles County, MD.</p>	
WHAT AREAS OF DEVELOPMENTAL DISABILITIES DO YOU HAVE SPECIALISTS IN?	
<p>1) Person specific training (i.e. individual behavior support plan, communication modes, aging, life transition, etc.); 2) Overview of the Developmental Disabilities Administration; 3) Fundamental rights; 4) Creating adaptations to enhance understanding (i.e. assistive technology, material adaptations, interpretive services, etc.); 5) Holistic quality of live versus traditional service provision model; 6) Specialized services and support systems for people with unique needs (i.e. autism, cooccurring, forensic, aging, life transitions, etc.); 7) Facilitating personal choice; 8) Community resources including generic, local (i.e. Department of Social Services, Office on Aging, DORS, etc.), State (i.e. MSDE, DHR, MHA, DJS, Maryland Medicaid services, ADA, etc.) and Federal (Social Security Medicare, etc.), programs, initiative, and resources; 9) Determining satisfaction of people receiving services; 10) Systems and protocols for monitoring the provision of services to people in service; 11) Planning and support in a person directed services model; 12) Coordination and facilitation of person-directed plans that are designed to support people's needs, preferences, desires, goals and outcomes in the most integrated setting; 13) Roles and responsibilities in serving as an agent of the person; 14) State waiver programs, DDA and waiver regulations, eligibility criteria, and application procedures; 15) Negotiation and conflict resolution; 16) Recognition and reporting of abuse, neglect and exploitation; 17) Transition planning; 18) Working with families and support networks; 19) Developing opportunities for people to establish relationships, friendships, and connections in the community; 20) Personal budgets for people receiving services; 21) Individual Plan development; 22) Communication skills; 23) Coordinating planning meetings; 24) Assisting individuals in gaining access to services and supports; and 25) Monitoring the provision of services to individuals.</p>	

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HOW DO YOU MATCH INDIVIDUALS WITH COORDINATORS?

Individuals eligible to receive resource coordination have the ability to select a professional resource coordinator to assist them in gaining the supports needed to live fulfilling lives.

DO YOU PROVIDE REFERENCES FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES AND FAMILIES TO CONTACT? IF SO, HOW DO I ACCESS?

Currently, the Charles County Resource Coordination Program does not have available references for individuals with developmental disabilities and families to contact. This will be added to our individual Quality Assurance survey with the necessary releases of information signed giving permission to share when request. The references will be made available upon request once obtained.